

R.F. MacDonald Co. Safety Commitment

The safety and health of every employee is our highest priority. We strongly believe that our proactive approach to safety, with our Mission Zero objective, reinforces a top-tier safety culture. R.F. MacDonald Co. has a long safety-first reputation. Each employee participates in safety training and is encouraged to submit safety observations through our Safety Observation Program, and our service fleet relays driving telematics, which has resulted in safer driving and an exceptional overall safety scorecard.

In comparison, our competitors are 3 times more likely to suffer an injury on the job, according to the Bureau of Labor Statistics (BLS). Our Total Recordable Incident Rate (TRIR) over the past 3 years is 0.9 compared to the industry average of 3.3 for HVAC contractors (NAICS 238220). And our Experience Modification Rate (EMR) is significantly below the 1.00 industry average at 0.78.

Lastly, R.F. MacDonald Co. is a premier member of ISNetworld RAVS Plus, AVETTA, and Veriforce, increasing the visibility of our service team's safety practices and procedures.

Thank you for caring about safety and considering R.F. MacDonald Co. as your hydronics, steam and pumping services provider.

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